

AIM Contactless Donations Grants – Wales

Grant Offer

The Association of Independent Museums, funded by the Welsh Government's Culture Division, are pleased to announce a new grant scheme to provide funding to purchase contactless donation points to Welsh museums. The grant scheme will enable eligible museums in Wales, to apply for capital funding to purchase a contactless donation point/s for use at their museum. The grant will also cover upgrades to electrical and Wi-Fi infrastructure, and one year of subscription fees/licences, to enable the collection and processing of the contactless payments. Successful applicants will be paid in two instalments of 50% on acceptance of the grant award and the balance due on completion.

Key Dates

November 2025 – January 2026 - Applications reviewed on a first come first served basis
Friday 27 February 2026 – The deadline for grants to be spent and claimed

Eligibility

Accredited museums or those working towards accreditation under the UK Accreditation Scheme that are:

- Local Authority Type 1 and Type 2
- Independent Museums Type 1 and Type 2
- University Museums

How can the grant be used?

Grant awards are offered for the capital costs involved with purchasing, delivery, and installation of a contactless donation box/es at your museum. There is no minimum or maximum grant request, or the need for match funding.

The funding will cover:

- The purchase of a desktop contactless donation box
- The purchase of a pedestal contactless donation box
- 1yr of subscription fees/licences to run the contactless donation box
- Artwork design, creation and print to customise the donation box
- Delivery and installation
- Improvements to Wi-Fi / connectivity at your venue
- Electrical work related to the installation of a contactless donation point
- The purchase of new equipment to replace existing contactless donation points.

The funding cannot be used for:

- Revenue costs
- Rental of donation box equipment
- Updates to existing contactless donation box equipment
- The purchase of donation boxes without a contactless payment point
Licences/ subscription fees associated with running the equipment and processing of payments beyond one year

Sourcing your contactless donation point provider

There are different options available when considering which contactless donation point provider/s to use. To help you with your research, AIM have published an updated success guide on donation boxes.

When applying, applicants will need to show that they have spoken to and researched contactless donation point hardware and software providers. The online application form asks you to explain how you have reached your decision on which system to use. You will need to consider and show in your answer how the equipment will be used and tailored to your venue, where relevant any infrastructure or wi-fi requirements, and that your choices represent good value for money.

Help and guidance

AIM provide help and guidance with applying for grant funding. Please contact Fiona Woolley at programmes@aim-museums.co.uk with any questions you may have about this grant. You can also book in a 1-2-1 conversation or a telephone call. While we cannot recommend individual suppliers, we can talk through with you the pros and cons of the hardware and software options available.

How to apply

Welsh museums are invited to apply for funding through the online application form at this link [AIM Contactless Donation Box Application Form - Wales](#). A copy of the questions can be downloaded from the grant page to help you prepare your answers ahead of applying online. Alternatively, you can apply using the word document with the questions on via email. programmes@aim-museums.co.uk. Applications will be considered on a first come first served basis until early January.

The decision-making process.

The applications will be reviewed and decisions circulated on a first come first served basis. If the fund is oversubscribed, applications will be assessed by a grant panel made up of AIM trustees, an external subject specialist and a representative of the Welsh Government.